

AI-Based Emotion Detection from Textual Data Using Machine Learning Techniques

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Abstract—At present, the primary focus of Artificial Intelligence (AI) research is to develop advanced methods and techniques for extracting emotion-related information from massive amounts of text-based data such as social media conversations, email correspondence, and forum messages [2], [4]. These data sources are rapidly becoming the largest repositories of emotion-related information, and understanding them can help researchers build intelligent systems that improve human-computer interaction.

The goal of emotion detection is to automatically identify individual emotions such as happiness, sadness, anger, fear, love and surprise from text. Traditional sentiment analysis methods mainly classify text into positive or negative polarity, whereas emotion detection provides a deeper understanding of emotional expressions in written language [1], [7].

The present research targets the construction of an AI system that uses Machine Learning (ML) and Natural Language Processing (NLP) techniques to identify emotions from text.

To perform this task, the system will first perform preprocessing on the text using tokenization, stop-word removal and stemming.

Once the text is preprocessed, it will be converted into numerical representations through feature extraction. Some methods used for feature extraction could include Term Frequency-Inverse Document Frequency (TF-IDF) and Bag-of-Words (BoW) representation.

After feature extraction, classification algorithms will be used to classify the text into emotion-specific categories. For the purposes of this research, we will use Naïve Bayes, Support Vector Machines (SVMs) and Logistic Regression to classify text by emotion type. The performance of all three types of algorithms will be evaluated using standard performance measures such as accuracy, precision, recall and F1 score.

Emotion detection systems have several real-world applications, including mental health monitoring to detect emotional distress, customer feedback analysis to measure user satisfaction, and social media sentiment analysis to understand public opinion. Additionally, these systems can enhance chatbot interactions by enabling emotionally aware responses.

In general terms, this implies that machine learning tools as well as Natural language Processing tools can be applied to identify emotional content in written text and also contribute ideas for developing intelligent systems that will identify humans' emotional state.

Index Terms—Artificial Intelligence, Emotion Detection, Natural Language Processing, Sentiment Analysis, Machine Learning, Text Classification, Emotion Recognition, Human-Computer Interaction, Social Media Analytics, Customer Feedback Analysis.

I. INTRODUCTION

A large volume of text data has been generated at an incredible rate that is caused by the growing use of digital technologies by people such as social media, email and messaging. Many of these messages have a lot of emotional information and provide insight into how people feel, think and what they are thinking about. Identifying, analyzing and interpreting emotion expressed in written text by artificial intelligence (AI) and Natural Language Processing (NLP) is a challenge for both Technologies (via software). [7], [8].

Automated recognition of the expressed feelings of a person through written words is the main focus of emotion recognition from written phrases. The six basic emotions most frequently mentioned in the research include happiness, sadness, anger, fear, love and surprise. Emotion detection differs from traditional sentiment analysis in how the two types of tools analyse emotional expression in text; while both types of systems measure emotional expression in humans through written communication, detection provides a better understanding of human actions and communication than the traditional method by categorizing emotions in a two-dimensional binary manner of either positive or negative or neutral [13], [20].

To train computers to read and understand large bodies of text, AI and NLP methods use machine learning algorithms, statistical techniques, and a variety of linguistic features, including word frequency analyses, contextual analysis, and the structural features of a sentence. Typically, emotion recognition systems use these same types of linguistic features in the same ways as traditional AI and NLP techniques to recognize the emotions that produce a given text or document.

With many different uses, emotion recognition systems can now be used in a wide range of ways, including for analyzing social network data, evaluating mental health, assessing customer feedback, and developing intelligent chatbots. [11], [13].

However, the difficulty of detecting emotions in written forms of communication is drastically increased by the inherent complexity of human language. The ambiguity, sarcasm, and context of human language present serious obstacles in detecting emotion in text. Consequently, further advancements in developing accurate and reliable emotion recognition systems

continues to be a significant research area of interest [5].

A. Background of the Study

Detection of emotions has much to do with sentiment analysis (SA), text mining, and affective computing (AC). Lexicon based solution were one of the first approaches used to detect emotion (this is the process of using a predefined list/dictionary of emotional words to identify emotion) but were limited in their ability to identify true meanings of the emotional/mental state due to their simplicity and inability to identify context or complex expression patterns [6].

Machine Learning (ML) algorithms like Naïve Bayes and Support Vector Machines (SVM) have drastically increased the accuracy of automatic emotion identification by enabling ML to automatically train and learn from previous examples to establish the patterns needed to classify text data types into emotions. [8]. With the rising advancements and capabilities with the use of Deep Learning design models such as RNN, LSTM, or Transformers, automatic emotion identification will become more accurate, as these deep learning models effectively identify a variety of complex relationships found in text and utilize that information to make predictions about how an individual will respond emotionally to said text.[9], [15].

Technology	Description
Artificial Intelligence	Enables automated emotion detection using intelligent algorithms.
Natural Language Processing	Processes and analyzes human language to assist in extracting meaningful information.
Machine Learning	Learns patterns from text data and categorizes the data into an emotion-based classification.
Deep Learning	Uses neural networks to increase the accuracy of the classification process.
Text Mining	Extracts and identifies useful data patterns and insights from a large volume of text data.

TABLE I
KEY TECHNOLOGIES IN EMOTION DETECTION

B. Research Gap

Despite the enormous amounts of development that have been made technologically up until today, there is still limited progress in detecting emotions scientifically through technology. Traditional methods of detecting emotions typically focus on sentiment, meaning only the polarity (positive or negative) of an emotion; therefore, they cannot effectively represent the complete range of how someone might actually feel (e.g., happy, sad, angry, scared, etc.). An example of this would be lexicon-based emotion detection systems, which only have a very limited vocabulary and do not provide enough context to interpret the true meaning of any given word for emotions. [19]

Machine learning models that are traditional are no different, as they require a large amount of training data (to create an accurate model) and an inordinate amount of time (because they need to create many features). Thus, emotion detection

systems are unable to capture an individual’s emotional state over different scenarios due to the need for a generalized model.

While deep learning models are able to offer much higher accuracy at detecting emotions than traditional methods, they still require enough training data and an excess of computational power and have several additional challenges; including sarcasm, slang, and ambiguous phrases are prevalent in society today, making it difficult for researchers to provide accurate results for emotion detection systems.

Existing Approach	Limitation
Rule-based methods	Limited scalability and flexibility
Lexicon-based methods	Limited vocabulary coverage and contextual understanding
Traditional ML models	Limited ability to capture the meaning of text
Deep learning models	Require large training datasets and significant computing power

TABLE II
RESEARCH GAP ANALYSIS

C. Problem Statement

Given that the amount of textual data continues to grow at an unprecedented rate, traditional ways of analyzing emotions from text have become increasingly ineffective. Additionally, many current systems are inaccurate when trying to interpret the meaning of text - especially texts with sophisticated language structures. Thus there has been a significant need for the creation of automated systems capable of automatically performing emotion analysis on textual data. Properly identifying and classifying emotions from textual data will be made possible through utilizing advanced natural language processing (NLP)-based approaches in conjunction with machine learning techniques.

D. Objectives of the Study

The aims of this research project include:

- 1) Develop an artificial intelligence-based methodology to classify emotions in text data.
- 2) Utilize NLP methods including, but not limited to, tokenization, stop word removal, and feature extraction.
- 3) Evaluate machine learning models. Develop, with the help of different models (including Naïve Bayes, SVM, and logistic regression), implementation of various machine learning algorithms on a common dataset.
- 4) Perform a performance evaluation of the developed models by measuring using various metrics (such as accuracy, precision, recall and F1 score) to measure and compare the results of each model.
- 5) Conduct a comprehensive analysis of the identified emotional patterns and illustrate examples of their real world application.

II. LITERATURE REVIEW

As a result of the rapid growth of digital communication systems, there has been considerable interest in Artificial

Intelligence (AI) and Natural Language Processing (NLP) to identify emotion from text on online communication platforms. The sheer volume of text generated via these platforms contains a wide range of emotional content with corresponding opinions and behaviours of individuals. [1], [2].

Historically, research in sentiment classification was based on positive/negative/neutral classification systems and did not allow for the detailed representation of emotional states. As such, the most recent research has moved from classification of sentiment to emotional detection (e.g., happiness, sadness, anger, fear, love, and surprise) [3], [4].

The traditional way to classify emotions is by using rule-based or lexicon-based methods that rely on emotion dictionaries to identify emotions in a given piece of text. They are simple but have difficulty with determining the meaning of context [10].

Some of the most widely used algorithms for emotion classification tasks are machine learning methods, such as Naive Bayes, support vector machines, decision trees and logistic regression. Machine learning algorithms are able to learn from labelled data sets and gain classification performance improvements over time.[17], [20].

In recent years, there has also been significant progress in deep learning with respect to capturing the relationship and context between words in a sentence with recurrent neural networks and long-short term memory (LSTM) network. This has improved the emotion classification capabilities of emotion classification systems. [7]. Moreover, the development of transformer based models, such as BERT, have further improved the ability for emotion classification by using attention based modelling methods of the contextual aspects of individual words from within a sentence. [8].

However, while these approaches have improved the performance of emotion classification systems, there are still many challenges to consider when evaluating these types of systems. For example, sarcasm detection, ambiguity, slang expressions and multilingual processing all create difficulties for evaluating the efficiency of these systems [23].

A. A. Previous Research Work

Numerous studies have aided the progress of research focused on the detection of emotions. LSTM models have achieved greater accuracy through their ability to recognize patterns across a sequence of words [7]; furthermore, deep learning techniques learn more complicated features automatically, allowing for the enhancement of the accuracy of a model when classifying data [23].

The Support Vector Machine (SVM) has been a popular approach to performing sentiment analysis since it performs admirably with high-dimensional datasets [20]; as a result, SVM has been used widely throughout the field. Hybrid Models combining lexicon-based techniques and machine learning approaches have incorporated keyword identification and contextual analysis, thereby increasing performance [26].

Author	Method Used	Result
Gupta et al.	LSTM	Classifying emotions much more accurately
Zhang	Deep Learning	For emotion recognition has been shown to be very successful
Kaur	Support Vector Machine	To perform sentiment analysis has demonstrated that it can achieve very high levels of success
Bharti	Hybrid Model	Improved performance over standalone techniques for both identifying and classifying emotions

TABLE III
SUMMARY OF PREVIOUS RESEARCH

B. B. Existing System

Emotion detection systems that are currently available usually go through three main steps: preprocessing text, features extraction and classification.

- Basic sentiment analysis in lexicon-based systems is based on an emotional dictionary.
- On the other hand, ML-based systems use algorithms for classification like Naive Bayes or SVM.
- DL-based systems can understand context in a completely different way because they use RNN and LSTM models to do so.
- The most sophisticated and powerful of all emotion detection systems come from transformer-architecture based systems (i.e., BERT) and provide advanced natural language processing (NLP) functionality [8].

Emotion recognition systems are currently used in a wide variety of contexts, such as: analyzing customer feedback, monitoring social media activity, analyzing people’s mental health, and creating chatbot applications for businesses.

System Type	Method Used	Application
Lexicon-based System	Emotional dictionaries	Basic sentiment analysis
Machine Learning System	Na’ive Bayes, SVM	Distinction of text
Deep Learning System	RNN, LSTM	Context of emotion
Transformer-based System	BERT, RoBERTa	Advanced NLP applications

TABLE IV
EXISTING EMOTION DETECTION SYSTEMS

C. C. Limitations of Existing Systems

Even though improvements have been made, many things are still lacking:

- Understanding of contextual meanings is challenging
- Detecting sarcasm/irony is impossible
- Understanding slang/colloquial language poses difficulties
- Deep learning needs a lot of training data (labeled datasets)

- Multilingual detection isn't too good.

Because of these limitations, we need further developments in emotion detection systems [30].

III. PROPOSED SYSTEM / METHODOLOGY

As part of a project proposal for the development of the "Emotion Detection Project", the authors propose the use of an AI Detection of Emotion Application to detect the user's emotional state based on the text entered into the application using both Natural Language Processing (NLP) and Machine Learning (ML). The text input will go through four stages of processing: 1) Preprocessing, 2) Feature Extraction, 3) Classification, and 4) Results Display. Once the text is processed through these stages, it will improve the accuracy and efficiency of the emotion detection process. [4], [6].

The proposed system will be implemented as a web-based application and will be built using Python and Flask. The web-based application will allow users to enter text messages into the application and receive predicted emotion(s) of the user in real-time.

A. System Architecture

There are many components of the system that are all connected and will be used together to process input text and show the final result.

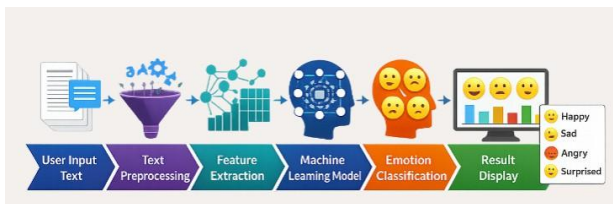


Fig. 1. System Workflow

1) *User Input*: To begin with, the system will take some type of textual input from a user via a web-based interface. The user can type in any sentence such as "Today, I am extremely happy" or "My current mood is one of deep sadness." After the user enters their sentence, the entered text is forwarded into the preprocessing phase for further analysis.

2) *Text Preprocessing*: In order to prepare unprocessed text for analysis, we need to clean the unprocessed data. A number of operations are performed during preprocessing, including:

- Tokenizing the original entered sentence into individual words
- Removing common or "stop" words such as "is", "the", and "and"
- Converting all words to lowercase
- Reducing words to their root form (stemming/lemmatization)

The processes we perform will enable us to remove unnecessary content from the raw data and allow machine learning to learn from high-quality inputs. [16].

3) *Feature Extraction*: Text is converted into numeric form after preprocessing, as machine learning algorithms cannot process raw text. Feature extraction methods convert text into numerical feature vectors.

- **Bag-of-Words (BoW)**: A simple method using counts from a text document.
- **TF-IDF**: Assigns importance to a word in a text document by determining its frequency as compared to the frequency of that word across all documents.

These two techniques allow for the creation of structured, numerical representations of unstructured, raw textual data, which can then be used for classification purposes.

4) *ML Model*: Processed numerical data is classified into emotions using different algorithms:

- Naïve Bayes – Based on probability and effective for text classification
- Support Vector Machine – Effective for high-dimensional data
- Logistic Regression – Provides interpretable results

Training of the model occurs on annotated datasets that contain a label of emotion on each text. Once trained, this allows prediction of the emotion of new input data.

5) *Emotion Classification*: The system will classify an incoming input from a user into one of the existing emotion classifications such as; happy, sad, angry, fearful, loving, surprised, or neutral. For example, the sentence "I have been chosen for the job" is classified as happiness.

6) *Result Display*: Finally, the system presents the detected emotion to the user through a web interface in a clear and understandable format.

B. Tools and Technologies Used

The system uses several tools and technologies for implementation. Python is used as the main programming language due to its strong support for AI and NLP libraries such as NLTK and spaCy. Flask is used as the web framework to build the application.

Scikit-learn is used for implementing machine learning algorithms, while TensorFlow is used for deep learning models. HTML and CSS are used to design the user interface [10], [12].

Tool	Purpose
Python	Main programming language
Flask	Web framework for building the application
NLTK / spaCy	Natural Language Processing libraries
Scikit-learn	Machine learning algorithms
TensorFlow	Deep learning model implementation
HTML/CSS	User interface design

TABLE V
TOOLS AND TECHNOLOGIES

C. System Design

The system consists of several components, each performing a specific function:

- **User Input Module**: Accepts text input from users

- **Data Processing Module:** Performs preprocessing such as cleaning and tokenization
- **Feature Extraction Module:** Converts text into numerical features using BoW and TF-IDF
- **Emotion Classification Module:** Predicts emotions using trained machine learning models
- **Result Visualization Module:** Displays the predicted emotion to the user

IV. DATA PROCESSING

In an emotion detection system, Artificial Intelligence (AI) requires some form of data processing. The majority of raw input data will be unstructured in nature and contain many sources of noise (e.g., numeric values, punctuation and irrelevant words) that could have a detrimental effect on a Machine Learning Model’s predictive ability. Due to this fact, it is essential that text data be cleaned and reformatted into a structure that can be processed for analysis purposes. [21].

One of the primary objectives of data processing is to transform the original text into numerical feature vectors that are able to be processed by machine learning algorithms, so that they can classify the emotions associated with the texts in question. The steps that are involved in this processing of data are numerous and include text cleaning, tokenisation of the text, stop word removal and feature extraction.



Fig. 2. Data Processing Workflow

A. Step 1: Text Input

Users start submitting their information through text entered on an input form. This information can be submitted as text via email, a web site, social network or text message. A user will input the text into an HTML/CSS user interface and Python/Flask will collect the inputted text.

Example: “I am very happy today because I got some good news.”

B. Step 2: Text Cleaning

Cleaning the text helps to get rid of things in the input that are not needed to get good quality data. This will involve:

- Removing all punctuation marks such as (., !, ?)
- Removing numbers that will not be helpful to detect feelings
- Removing special characters like @ # \$ etc.
- Converting the text to lower case so everything is the same

For example:

Original → “I am happy today!!!”

Cleaned → “i am happy today”

By doing this you will ensure only words that have meaning in the next step of processing.

C. Step 3: Tokenization

Tokenization means splitting the actual text into small units called tokens. Usually tokens are words and help to analyze at the level of words for a system.

For example:

Sentence → “I am extremely happy today”

Tokens → [“I”, “am”, “extremely”, “happy”, “today”]

Typically tokenization is done with NLP libraries like NLTK or spaCy .

D. Step 4: Stop Word Removal

Commonly, the terms used for emotion detection do not help you with emotional detection due to them being “stop words” (e.g., “am”, “the”, “and”, etc.), so to help improve your efficiency by reducing the size of the data set, you will need to remove those words.

Example:

Before → [“I”, “am”, “very”, “happy”, “today”]

After → [“happy”, “today”]

By doing so, the system can better focus on emotional keywords that are more important in formulating the emotional context.

E. Step 5: Feature Extraction

For creating the input needed by machine learning models, text needs to be converted to a numerical input by using feature extraction strategies. [30].

- 1) **Bag of Words (BoW):** The Bag Of Words (BOW) model counts how many times every word in an entire document appears.
- 2) **Term Frequency – Inverse Document Frequency (TF-IDF):** The Term Frequency–Inverse Document Frequency (TF-IDF) allows you to measure how important each word is when looking at the document as compared to how many of all the documents have that same word.
 - TF: The TF represents how many times something appears in the document.
 - IDF: The IDF shows how many other documents contain that same word out of the total number of documents being checked.

Thus, by referencing TF-IDF, we can afford slightly higher levels of importance to the uncommon terms in the document than to the more commonly used terms.

V. CLASSIFICATION MODELS

A major component of the technology stack is Emotion Classification through Machine Learning Models. Emotion Classification takes the processed text with pre-processed and extracted features, as well as images, and provides a numerical representation of the text to different classification models. These classification models evaluate the input data and classify the input data into 7 classes of emotion - Happiness; Sadness; Anger; Fear; Love; Surprise; Neutral.

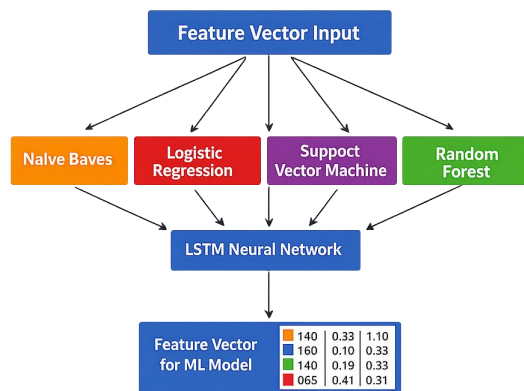


Fig. 3. Classification Model

A. Naive Bayes

Naive Bayes is a probabilistic algorithm which uses Bayes Theorem to predict the probability of an emotional response based on the words found in a body of text. This is a basic, quick method of evaluating the likelihood of each outcome and works well for classifying text.

B. Logistic Regression

Logistic Regression is an example of supervised machine learning, in which the classes (or groups) to be classified are

calculated with the help of a mathematical function called a sigmoid function. Logistic Regression is relatively simple to apply and provides interpretable results. Logistic Regression is commonly used as a baseline for evaluating models that are built to classify a response to a particular item.

C. Support Vector Machine (SVM)

Support Vector Machines (SVMs) are powerful algorithms that separate their data into classes through the discovery of the best line or plane separating the two. In addition, SVMs do very well with high-dimensional data, and perform with a high degree of accuracy on text-based datasets.

D. Random Forest

Random forests are examples of ensemble learning methods that comprise multiple decision trees. Each individual decision tree generates an output; the combined output of all trees is then produced through majority vote (i.e. using the majority of decision trees results). This combination of several outputs produces a data set that has lower overfitting than would have been produced through a single decision tree alone.

E. LSTM (Long Short-Term Memory)

LSTM is a type of deep learning model designed for sequential data such as text. It captures the context and order of words, which improves emotion recognition accuracy. LSTM models are widely used in advanced NLP applications.

F. Working of Classification Stage

The classification stage functions as follows:

- 1) Preprocessed text is converted into feature vectors.
- 2) Feature vectors are used as inputs into the classification model.
- 3) The model will then make predictions based off of the patterns learned from training data.
- 4) The model predicts the emotional category.
- 5) The predicted emotion is displayed to the user.

VI. EXPERIMENTAL RESULTS AND DISCUSSION

The AI-based emotion detection system’s machine learning and deep learning model evaluations were performed with emotion-labeled text datasets as input for the models. The datasets used contain between them the different pieces of text, which have been posted on social media (including blog posts) or sent via text message (such as reviewing products or services), and include text written by users that contained emotions (happiness, sadness, anger, fear/love/surprise, neutral).

After cleaning the data and removing punctuation marks, converting to lower case, deleting stop words and tokenizing the dataset with NLP techniques will be applied to this dataset. The next step was to take the dataset and split it into a training and test set using an 80

To evaluate a model’s performance, different features from the text dataset were extracted from the dataset, and models evaluated by using performance measurements of accuracy,

precision, and recall. The accuracy result of each of the models was as follows:

- Naïve Bayes Classification has 78
- Logistic Regression Classification has 82
- SVM Classification has 85
- LSTM Model has highest 90

Naïve Bayes underperformed with the lowest accuracy of all models tested as it makes the assumption of feature independence, which does not hold true for natural language-based tasks. Logistic Regression provides a more accurate description of feature-to-feature relationships than Naïve Bayes and provides the second-highest accuracy due to being able to model such relationships. The Support Vector Machine (SVM) achieved the highest accuracy due to SVM's capability of finding optimal decision boundaries to separate three different emotional classes.

The LSTM model shows the best performance because it can understand the sequence and contextual meaning of words in a sentence. Since emotions in text depend heavily on context, LSTM is more effective in identifying emotional patterns [26].

Overall, deep learning models outperformed traditional machine learning models in tasks related to emotion detection. This is due to the ability of deep learning models to effectively represent and capture the complexity of contextual relationships as well as complex sentence structure.

VII. APPLICATIONS

Emotion detection systems are widely used across different industries to analyze user behavior, opinions, and emotional states from textual data [19], [25].

A. Mental Health Monitoring

By employing emotion detection technologies, users can be identified based on their expressed traits (i.e., the emotions) within messages. This allows health care professionals to monitor their patients and act on them based on early signs of emotion-based health issues. [27].

B. Social Media Sentiment Analysis

Through analyzing these social media postings, the public's emotion-based opinions about events (i.e., events that happen in the world) can also be monitored. Marketing strategies, political analysis, and brand management will benefit from this data.[22], [28].

C. Customer Feedback Analysis

Businesses use emotion detection to classify customer reviews into emotions like satisfaction or frustration. This helps organizations improve their services and enhance customer experience [5].

D. Chatbots and Virtual Assistants

Emotion-aware chatbots improve human-computer interaction by responding according to the user's emotional state. This makes interactions more natural and effective [8].

E. Recommendation Systems

Emotion detection enhances recommendation systems by suggesting content based on user mood. For example, sad users may receive uplifting content, while relaxed users may get calm recommendations [11].

VIII. CHALLENGES AND FUTURE WORK

A. Challenges

Emotion detection systems have made significant progress; however, several challenges still exist that limit their performance:

- Systems for emotion recognition still have limitations even though they have advanced [30].
- Detecting sarcasm and irony is very difficult because many systems are not able to properly analyze meaning beyond the literal definition [23].
- Detecting multilingual sources of emotion is challenging because many systems have an English emphasis.
- Mixed emotions are common in human communication; however, most systems detect only a single type of emotion.
- The lack of large labeled datasets impacts the accuracy and generalization of these systems.

B. Future Work

In addition to continuing research in emotion detection systems, future research can include enhancement of performance and capabilities in emotion detection systems.

- Utilize advanced modelling techniques (i.e. BERT, other transformer-based methods) to gain a deeper understanding of emotions in context [8].
- Improve precision through multi-modal emotion recognition from various input modalities (i.e. text, audio, and facial expression). [30].
- Develop multilingual emotion detection systems capable of handling multiple languages effectively.
- Improve detection capabilities for sarcasm, irony, and complex emotional expressions using advanced techniques.
- Collect larger and more diverse labeled datasets to enhance system performance and reliability.

IX. CONCLUSION

Emotion detection based on text data is one prominent use of artificial intelligence (AI) and natural language processing (NLP) that allows computer systems to interpret people's emotional expression via digital communication. The proposed emotion recognition system solves this emotion detection problem through the use of natural language processing (NLP) methods and natural language processing (NLP) techniques to classify emotions from text, thus enabling emotion classification.

Experimental findings reveal that traditional machine learning algorithms, such as naïve Bayes, logistic regression, and support vector machine (SVM), produce reasonable accuracy

for classifying emotions; however, the use of deep learning architectures, such as long short-term memory (LSTM) neural networks, offers significantly better results because they can learn the contextual relationships that exist in textual content.

Emotion detection systems support many practical applications, including monitoring mental health, analyzing social media data, processing customer feedback, and developing chatbots. Nevertheless, emotion detection systems still face many barriers to their successful implementation, such as the ability to detect sarcasm, process text in multiple languages, and lack of substantial training datasets.

Overall, emotion detection allows improved user-computer interactions by giving systems the capability of responding to users more intelligently than previously possible. Future research may lead to improved accuracy of emotion detection systems through the utilization of new and improved methods while also providing support for additional languages and integrating multiple types of data to improve emotion detection system performance.

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